



ZIM

Global MPLS network supports future growth

“ We were looking for a reliable, global, transparent business communications partner, not simply a network services provider. Orange Business Services responded to this need. Its strategy and portfolio allow us to move forward with our business while being assured we will have a partner all along the road that is capable of adapting to our needs. ”

Mr. Dudi Avni
CIO
ZIM Integrated Shipping Services Ltd

Highlights

- ZIM is one of the world's largest shipping container companies with over 100 vessels and 6,000 employees, carrying more than 2,000,000 containers yearly and serving ports of call in over 120 countries
- ZIM has a strong reputation for reliability, expertise and flexibility
- To increase network efficiency and capability for ZIM, we implemented a consolidated and optimized network that reduced overall costs via a single global provider
- Other benefits included:
 - Risk mitigation and readiness for future business requirements
 - Optimized routing with SLAs and tailored for mission-critical sites
 - Access optimization and migrations with guaranteed network service continuity
 - Improved RTD and site availability



**Business
Services**



Issues and challenges

ZIM is one of the world's largest shipping container companies with operations throughout the world and serving ports of call in over 120 countries worldwide. With 6,000 employees and over 250 agencies worldwide, its fleet is over 100 vessels strong and carries more than 2,000,000 containers each year. Over many years, ZIM has handled standard and special cargoes: from over-sized, perishable goods and hazardous material to whole industrial plants and medicines.

The communications network plays a vital role in supporting the ZIM operations, and the company was looking to move away from having numerous arrangements with a mix of providers to a single relationship with one provider. The criteria for this provider covered immediate requirements in terms of ensuring that the network was fit for purpose and also ready to take on board future requirements of the business.

The objective

Increase network efficiency and capability while reducing operating costs.

The benefits

The Orange global MPLS network has delivered significant benefits to ZIM and is supporting its business worldwide.

Optimized network

- Full support for mission-critical sites
- Improved round-trip delay and site availability

Lower costs

- Increased service value
- Reduced management time through one global provider

Network readiness

- Simple upgrade path
- Back-up solutions
- Unified communications and cloud services

Reduced risk

- High resiliency for risk mitigation
- Network capability to fully support the business

The Orange Business Services solution

- Orange global MPLS network
- Implementation of mission-critical sites with optimized routing and SLAs adapted by site
- Access optimization and migration
- Non-standard solutions
- Guaranteed continuation of service

The results

- Optimized network with improved site availability
- Lower costs and reduced risks
- Network that fully supports the business
- Readiness for future developments
- Global service from single provider

“ The Orange Business Services network fully supports our worldwide business reputation for reliability, expertise and flexibility. ”

For more information about Orange Business Services, visit www.orange-business.com

For more information about ZIM, visit www.zim.com

