

A complete business social network solution

Create a single space for communicating, sharing information and collaborating, so everyone stays informed and can participate without the usual, time-consuming email ping pong.

Business Together Sharespace enables teams inside and outside your company to share ideas, photos and videos and join discussion threads, polls and blogs from their computers, tablets and smartphones no matter where they are.

This managed, cloud-based solution is the latest addition to our Business Together portfolio, designed to increase productivity and foster innovation by improving the way people stay in touch and work together. In fact we are using this solution to benefit our 154,000 Orange employees and help them to communicate more effectively every day.

Better for business

Improve processes, sales and customer service, and increase first-call resolution. Speed up decision-making to adapt faster to market changes.

Better for employees

Engage and motivate your employees through an effective and interactive support model that promotes involvement to help everyone stay informed.

Better for your bottom line

Reduce your costs with a software-as-a-service, per-user billing model and no capital investment.

Better for security

Safely collaborate with employees, partners and customers in a fully secured environment.



Tailored to your internal and external communities

Sharespace Internal

Social intranet

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Renovate intranets

Centralize communication

Fully engage communities

Employee engagement



Communicate anytime, anywhere

Increase accurate information

Keep employees motivated

Employee support

Strategy

Primary use case



Leverage employees' skills

Offer peer-based communities and assistance

> Improve processes

Customer engagement



Reduce support costs

Decrease handling time

Increase customer satisfaction

Marketing engagement

Sharespace External



Drive brand affinity

Innovate with customer insights

> Engage customers and nurture prospects

Partner engagement



Speed up onboarding and training

Build stronger relationships

> Develop long-term loyalty

All in one place

Communicate: engage your community with information that matters most

- Community places (portals)
- Activity streams
- News streams
- Blogs
- Ideas

- Polls
- Events
- Videos

- Direct messages

Collaborate: bring people together to pool the best skills

- Discussions & questions
- Documents
- Uploaded files
- Groups and templates
- Structured outcomes
- Content engagement analytics
- Bookmarks

Connect: access content from all devices, anytime, anywhere

- Mobile applications
- People profiles
- Social search
- Community manager engagement reports
- Personalized home view

...all via an open platform that easily integrates into third-party and business applications through an API.

Why Orange?

- Global integrator/operator with over 1.5 million UCC users, providing mobility, messaging, voice, video, telephony, IM, presence and now social collaboration through a choice of delivery models
- Complete solution accountability consulting, integration, operation and global network
- Transition help from legacy tools/knowledge base
- "Best in class" integration expertise ensures it works seamlessly and is backed by SLAs
- ITIL® operational best practice, Business Together with ISO certification
- Fully integrated with our network solutions for high performance and secure, reliable connectivity worldwide



For more information about Business Together Sharespace, please contact your local account team or visit www.orange-business.com

