



Belgium Federal Public Service of Foreign Affairs Enabling BYOD for global workforce

“ To serve Belgian citizens worldwide means not risking sensitive data, particularly when devices are lost or stolen. It means knowing when and how to provide secure access to data and being able to create different user groups with diverse functionalities. We chose Orange Business Services to help us protect sensitive information with a solution that provides excellent flexibility, scalability and global reach. ”

Jorg Leenaards
CIO
Belgian Federal Public Service
of Foreign Affairs

Highlights

- The Federal Public Service of Foreign Affairs represents Belgium internationally and provides services to its people and visitors
- The Ministry wanted to provide senior officials with access to Government resources via mobile devices, while mitigating potential security risks around sensitive data
- We delivered Orange Mobile Device Management to enable secure worldwide access for all smartphones and tablets on iOS, Android and Windows Phone, whether corporate-owned or personal
- The solution ensures that only devices complying with corporate policies can access email, critical applications and data, with on-going training improving end-user awareness and confidence in securely managing sensitive data
- Corporate policies are fully supported, and the solution is flexible and scalable to meet the Ministry's future needs



Business
Services



KINGDOM OF BELGIUM
Federal Public Service
Foreign Affairs,
Foreign Trade and
Development Cooperation

Issues and challenges

In Belgium, each main area of Government is called a Federal Public Service. The Federal Public Service of Foreign Affairs in Belgium is a network of 132 embassies with 3,000 personnel. It represents Belgium internationally, defends its interests and provides services to Belgians abroad and foreigners traveling to Belgium.

Increasing use of mobile devices among senior officials had made mobile security a priority, especially as these devices are frequently targeted for information thefts. The challenge for the IT department was to give employees mobile access to Government resources, while preventing information and assets from falling into the wrong hands.

The objective

Utilize the opportunities that mobile devices offer in the workplace within a clearly defined security policy.

The Orange Business Services solution

- Orange Mobile Device Management, initially for 500 devices worldwide
- Consultancy on best practice and defining policies for traffic control and security roles
- Integrated service based on the MobileIron platform, managed and hosted in the Orange cloud
- Program and partner management – MobileIron

The benefits

Orange Mobile Device Management extends existing desktop and laptop security policies and is a key step in creating a secure mobile workspace as part of the digital transformation of the Ministry.

Comprehensive coverage

- Secure access for all smartphones and tablets
- iOS, Android, Windows Phone
- Corporate-owned and personal devices, worldwide

Greater security

- Separation of different user groups with diverse functions
- Ongoing training for improved confidence in managing sensitive data

Better management

- Access to email, critical applications and data only available to devices that comply with corporate policies
- Simplified processes via a single global provider
- Flexible, scalable and future-proof solution

The results

- Reduced risk
- Secure mobile devices worldwide
- Enhanced end-user security awareness
- Support for corporate policies

“ The ongoing training they provide is also vital to deal with the complexity of mobility, allowing us to adjust our security policies to meet future requirements. ”

For more information about Orange Business Services, visit www.orange-business.com

For more information about Belgium Federal Public Service of Foreign Affairs, visit www.diplomatie.belgium.de



**Business
Services**

Copyright © Orange Business Services 2016. All rights reserved. Orange Business Services is a trading name of the Orange Group and is a trademark of Orange Brand Services Limited. Product information, including specifications, is subject to change without prior notice.

0216/CCS-BFPS-060(2)