

Take your voice solution to the next level

Operating UC and voice on an SD-WAN network

Digital Voice Solutions

Instantaneous, efficient and autonomous



Contact Center Access online ordering

Manage your international call collection solution digitally.



Business Talk Digital

A comprehensive digital customer journey for an all-encompassing global voice offering.



Customer ordering in less than two minutes

- Online quote creation
- Monitoring of the order
- Expedited delivery through removal of "paper chain" processes



Instantaneous customer changes

- Management with full flexibility and control
- Day-to-day management of services and solutions



Usage and performance reporting

- Usage reports, graphics and history
- Incident reporting and monitoring
- Consultation of invoices and provision of duplicates, reports

For even more advanced options, our Digital Voice Solutions are fully open with an "Application Program Interface" catalog, so you can integrate them within your business environment.

Coverage

Contact Center Access

- 10 countries
- Toll free: 127 countries and territories
- Toll: 101 countries and territories
- Universal International Free Phone Numbers: 51 countries and territories
- Orange manages 110,000 call collect numbers today

Business Talk

- On-net dialing from 136 countries
- Off-net international dialing from 79 countries
- Off-net domestic from 77 countries
- DID from 45 countries, of which 22 countries have FULL local voice

Unmatched voice coverage

- OSIP trunks in 164 countries
- Call collect in 150 countries
- Local voice in 28 countries

Why Orange



1st global telecom operator to deliver digital voice: 30 seconds between ordering and activation



"Feet on the street" in 200+ countries to provide local support



Digital maturity and agility that lets us offer real-time ordering and end-user portals



Ability to deliver globally and manage regulatory complexities