

Take your voice solution to the next level, operating UC + voice on an SD-WAN network

Digital Voice Solutions

Customer ordering in less than two minutes

- Online quote creation
- Monitoring of the order
- Expedited delivery through removal of “paper chain” processes

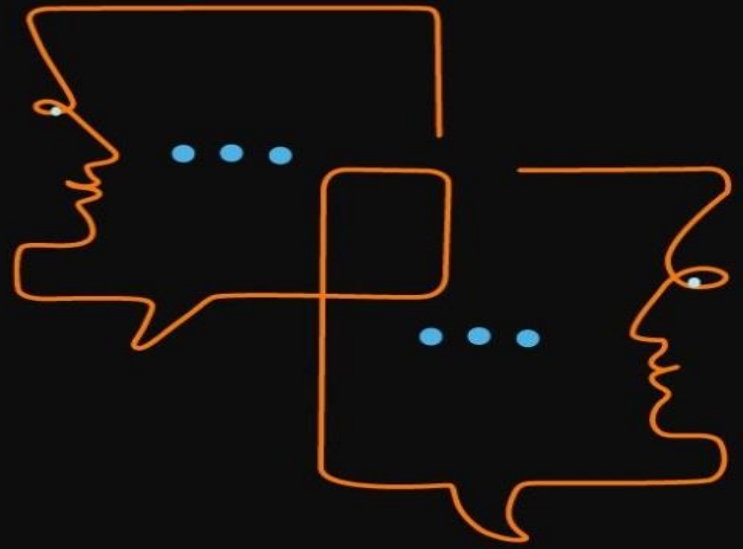
Instantaneous customer changes

- Management with full flexibility and control
- Day-to-day management of services and solutions

Usage and performance reporting

- Usage reports, graphics and history
- Incident reporting and monitoring
- Consultation of invoices and provision of duplicates, reports

For even more advanced options, our Digital Voice Solutions are fully open with an “**Application Program Interface**” catalog, so you can integrate them within your business environment.



Contact Center Access Online Ordering

Manage your international call collection solution digitally

Instantaneous

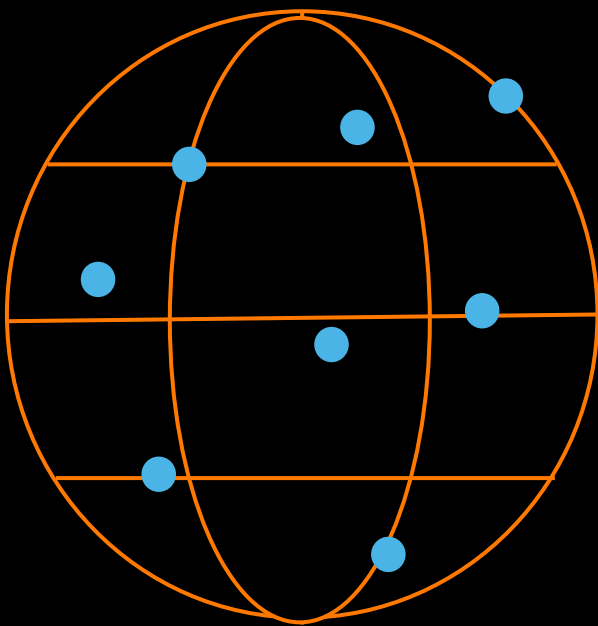
Efficient

Autonomous

Business Talk Digital

A comprehensive digital customer journey for an all-encompassing global voice offering

Coverage



Contact Center Access

- 10 countries
- Toll free: 127 countries and territories
- Toll: 101 countries and territories
- Universal International Free Phone Numbers: 51 countries and territories
- Orange manages 110,000 call collect numbers today

Business Talk

- On-net dialing from 136 countries
- Off-net international dialing from 79 countries
- Off-net domestic from 77 countries
- DID from 45 countries, of which 22 countries have FULL local voice

1st global telecom operator to deliver digital voice: 30 seconds between ordering and activation

“Feet on the street” in 200+ countries to provide local support

Digital maturity and agility that lets us offer real-time ordering and end-user portals

Ability to deliver globally and manage regulatory complexities

Unmatched voice coverage:

- SIP trunks in 164 countries
- Call Collect in 150 countries
- Local voice in 28 countries



Business Services