



A1.1 Satellite Access Method

Satellite access enables sites in regions with poor, unreliable, or non-existent terrestrial infrastructures to be connected to Business VPN using satellite technology. If satellite access is selected as an access method, then Orange will manage the Customer premise earth station and full circuit space segment capacity in addition to the Business VPN service. The only Service Type supported with Satellite access is Silver. Orange may be able to offer with satellite access for Gold and Platinum Service Types on a case-by-case. Before it is able to provide satellite access for these Service Types, Orange may need to perform certain tests to develop an understanding of Customer's applications.